



The Role of Information Governance in an Enterprise Architecture

Richard Jeffrey-Cook

13th November 2014

Lisbon

Aim of the Paper

- Follows on from a presentation I gave at DLM Forum Meeting in Dublin in 2013
- Aims:
 - ▶ Examine where information governance is discussed in an Enterprise Architecture framework (TOGAF)
 - ▶ Compare this content against best practice in the Information and Records Management community
 - ▶ Consider what a project to incorporate information governance and architecture into TOGAF might involve



Why TOGAF?

- The Open Group Architecture Framework is probably the most widely used method and set of supporting tools for Enterprise Architecture

Areas Considered

- Definition and characteristics of governance
- Architectural Governance Framework
- Governance Repository
- Organisation Structure
- Use of Capability Maturity Models
- Integrated Information Infrastructure Reference Model

Governance Repository

- I have been using a.k.a.® from Synercon as a Governance Repository.
 - ▶ Documenting the classification
 - ▶ Documenting retention schedules
 - ▶ Publishing information (to be transparent)
 - ▶ Integration with SharePoint term sets

Using Capability Maturity Models

- Already using CMMs
 - ▶ TNA Maturity Model
 - ▶ Information Management Maturity Model
 - ▶ GARP Maturity Model
- Exploring using Maturity Models to determine a financial value to the benefit of improving information management
 - ▶ Principle – improved information management must reduce overall total cost of operation of information systems through better compliance, access and fewer mistakes

Conclusions

- Information and records management (and indeed archives) need to be better aligned to ICT and enterprise architecture
- A project along the lines of MoReq to align information and records management to Enterprise Architecture would be a good thing

